



Inclusion Australia

acting locally - representing nationally - connecting globally

Informed Choice

Outcomes by Disability Type, June 2017

Disability Employment Services (DES) — Employment Support Service (ESS)

Central and Northern QLD

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) is a program of support to help job seekers with permanent disability get a job, and ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job.

People with disability and their families can,

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice

TABLE HEADINGS

Job Placement (from March 2010)

Rate (%): The proportion of participants that started with a provider, and got a job.

Job lasted for at least 52 weeks (from March 2013)

Rate(%): The proportion of jobseekers that got a job which lasted for at least 52 weeks.

Indicative 52 weeks outcome

Rate(%): The proportion of jobseekers that started with a provider, and got a job for at least 52 weeks.

Note: A “blank” (i.e., no rate) in a table means that a provider has achieved less than 4 outcomes.

REFERENCES

Outcomes by disability type are published by the Commonwealth at lmip.gov.au

Inclusion Australia publishes this information at wecanwork.info/choice

For inquiries, contact Paul Cain at paul.cain@inclusionaustralia.org.au or 0419 462 928.

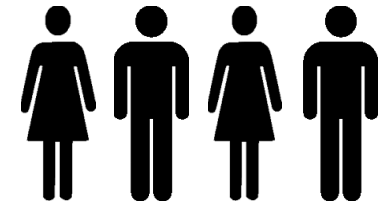
Example

10 people go to a provider



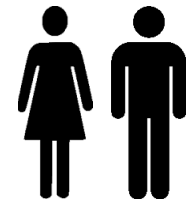
4 people get a job

- 4 out of 10 people got a job.
A job placement rate of 40%



2 people get a job that lasts for at least 52 weeks

- 2 out of 4 people that got a job kept that job for at least 52 weeks.
A 52 week job sustainability rate of 50%
- 2 out of 10 people who went to the provider got a job that lasted for at least 52 weeks.
An indicative 52 week outcome rate of 20%



Outcomes by Acquired Brain Injury, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome rate
	Rate (%)	Rate (%)	Rate (%)
STEPS Group Australia	31.9	50.0	16.0
MAX Employment	25.0	45.5	11.4
NQ Employment	45.9		
Cerebral Palsy League of Queensland	42.1		
Work Connection	40.0		
CoAct	39.1		
IDEAL Placements	30.6		
Epic Employment Service	25.0		
Advanced Personnel Management	21.4		
National Average	34.8%	40.3%	14.0%

Outcomes by Autism, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Work Connection	50.0	64.7	32.4
Cerebral Palsy League of Queensland	47.7	63.0	30.1
STEPS Group Australia	44.9	63.3	28.4
NQ Employment	44.2	55.0	24.3
IDEAL Placements	35.2	51.6	18.2
Epic Employment Service	23.5	71.8	16.9
Advanced Personnel Management	28.1	59.3	16.7
MAX Employment	38.5	40.5	15.6
CoAct	38.4	34.3	13.2
National Average	41.0%	49.1%	20.1%

Outcomes by Hearing Disability, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Cerebral Palsy League of Queensland	53.8	46.2	24.9
MAX Employment	25.0	66.7	16.7
Work Connection	70.0		
NQ Employment	43.3		
STEPS Group Australia	41.0		
IDEAL Placements	30.8		
CoAct	29.5		
Epic Employment Service	24.0		
Advanced Personnel Management	16.2		
National Average	39.9%	49.9%	19.9%

Outcomes by Intellectual Disability, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Cerebral Palsy League of Queensland	54.1	58	31.4
STEPS Group Australia	48.7	57.9	28.2
IDEAL Placements	38.7	65.6	25.4
Work Connection	59.2	38.1	22.6
NQ Employment	39.5	44.7	17.7
Advanced Personnel Management	33.2	47.7	15.8
CoAct	38.8	40.3	15.6
MAX Employment	38.6	38.8	15.0
Epic Employment Service	19.9	59.7	11.9
National Average	43.9%	47.6%	20.9%

Outcomes by Neurological Disability, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Cerebral Palsy League of Queensland	41.9	62.5	26.2
NQ Employment	38.7	57.1	22.1
Work Connection	37.8	58.3	22.0
STEPS Group Australia	36.2	60	21.7
IDEAL Placements	29.8	55.6	16.6
Epic Employment Service	27.8	40	11.1
CoAct	33.5	31.7	10.6
MAX Employment	25.8	40	10.3
Advanced Personnel Management	26.1	35.3	9.2
National Average	32.4%	45.7%	14.8%

Outcomes by Physical Disability, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
STEPS Group Australia	25.2	53.9	13.6
NQ Employment	27.8	41.7	11.6
IDEAL Placements	23.8	47.6	11.3
MAX Employment	24.8	40.8	10.1
Work Connection	22.7	42.1	9.6
CoAct	19.4	47.2	9.2
Cerebral Palsy League of Queensland	26.4	29	7.7
Advanced Personnel Management	17.3	39.6	6.9
Epic Employment Service	14.6	43.2	6.3
National Average	24.7%	43.9%	10.8%

Outcomes by Psychiatric Disability, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
STEPS Group Australia	31	48.7	15.1
Cerebral Palsy League of Queensland	31.7	43.6	13.8
NQ Employment	32.3	40	12.9
IDEAL Placements	31.7	39.1	12.4
CoAct	30.7	37.6	11.5
MAX Employment	31.8	34.4	10.9
Work Connection	26.1	29.7	7.8
Advanced Personnel Management	24.6	30.7	7.6
Epic Employment Service	25	29.9	7.5
National Average	30.4%	38.2%	11.6%

Outcomes by Specific Learning Disability, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Cerebral Palsy League of Queensland	57.4	52.2	30.0
IDEAL Placements	39.2	38.1	14.9
MAX Employment	41.6	32.1	13.4
CoAct	35.6	36	12.8
STEPS Group Australia	40.3	31.6	12.7
Advanced Personnel Management	35	21.4	7.5
NQ Employment	49.4		
Work Connection	39.4		
Epic Employment Service	16.1		
National Average	45.0%	42.6%	19.2%

Outcomes by Speech Disability, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
STEPS Group Australia Ltd	50		
National Average	44.6%	53.7%	24.0%
<i>8 other providers in Central and Northern QLD with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Vision Disability, June 2017
Employment Support Service Providers, Central and Northern QLD

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
IDEAL Placements	30.8	83.3	25.7
CoAct	29.2	70	20.4
Work Connection	66.7		
NQ Employment	43.8		
Cerebral Palsy League of Queensland	41.7		
STEPS Group Australia	39.5		
MAX Employment	29.2		
Advanced Personnel Management	24.2		
National Average	32.2%	49.4%	15.9%
<i>1 other provider in Central and Northern QLD with no outcome rate due to 4 or less outcomes</i>			