



Inclusion Australia

acting locally - representing nationally - connecting globally

Informed Choice

Outcomes by Disability Type, June 2017

Disability Employment Services (DES) — Employment Support Service (ESS)

Melbourne

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) is a program of support to help job seekers with permanent disability get a job, and ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job.

People with disability and their families can,

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice

TABLE HEADINGS

Job Placement (from March 2010)

Rate (%): The proportion of participants that started with a provider, and got a job.

Job lasted for at least 52 weeks (from March 2013)

Rate(%): The proportion of jobseekers that got a job which lasted for at least 52 weeks.

Indicative 52 weeks outcome

Rate(%): The proportion of jobseekers that started with a provider, and got a job for at least 52 weeks.

Note: A “blank” (i.e., no rate) in a table means that a provider has achieved less than 4 outcomes.

REFERENCES

Outcomes by disability type are published by the Commonwealth at lmip.gov.au

Inclusion Australia publishes this information at wecanwork.info/choice

For inquiries, contact Paul Cain at paul.cain@inclusionaustralia.org.au or 0419 462 928.

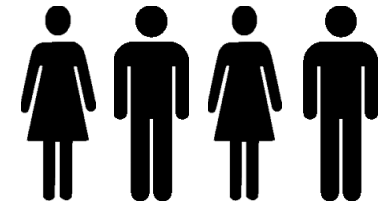
Example

10 people go to a provider



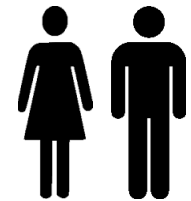
4 people get a job

- 4 out of 10 people got a job.
A job placement rate of 40%



2 people get a job that lasts for at least 52 weeks

- 2 out of 4 people that got a job kept that job for at least 52 weeks.
A 52 week job sustainability rate of 50%
- 2 out of 10 people who went to the provider got a job that lasted for at least 52 weeks.
An indicative 52 week outcome rate of 20%



Outcomes by Acquired Brain Injury, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome rate
	Rate (%)	Rate (%)	Rate (%)
DVJS Employment Solutions	49.2	45.5	22.4
ECHO Australia	37.4	47.4	17.7
Working Communities Network	35.2	50.0	17.6
WISE Employment	36.3	46.2	16.8
MAX Employment	32.6	43.8	14.3
CVGT Australia	21.4	62.5	13.4
Outlook Employment	39.5		
Working Arrangements	35.7		
Wesley Mission Victoria	35.4		
North Star Specialist Employment Services	33.3		
MatchWorks	32.7		
Advanced Personnel Management	31.8		
The Bridge Employment	28.6		
The ORS Group	26.7		
National Average	34.8%	40.3%	14.0%
10 other providers in Melbourne with no outcome rates due to 4 or less outcomes			

Outcomes by Autism, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Marriott Employment Options	45.5	66.7	30.3
DVJS Employment Solutions	57.9	48.6	28.1
Wesley Mission Victoria	44.3	63.0	27.9
ECHO Australia	45.7	56.5	25.8
Skillsplus	46.2	50.0	23.1
CVGT Australia	32.4	69.0	22.4
Working Communities Network	32.6	65.9	21.5
North Star Specialist Employment Services	38.3	55.0	21.1
MatchWorks	44.5	46.2	20.6
Outlook Employment	39.0	50.0	19.5
WISE Employment	36.5	53.2	19.4
MAX Employment	37.3	44.8	16.7
EACH Employment	28.3	50.0	14.2
The ORS Group	32.9	32.0	10.5
Advanced Personnel Management	24.0	38.5	9.2
SensWide Employment	45.5		
Western Vocational Association	41.2		
CoAct	28.8		
The Bridge Employment	26.9		
Sign For Work	25.8		
National Average	41.0%	49.1%	20.1%

4 other providers in Melbourne with no outcome rates due to 4 or less outcomes

Outcomes by Deafblind Disability, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
DVJS Employment Solutions	63.2	75.0	47.4
ECHO Australia	70.0		
Deaf Services Australia	60.0		
National Average	36.8%	51.1%	18.8%
<i>21 other providers in Melbourne with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Hearing Disability, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
North Star Specialist Employment Services	57.1	71.4	40.8
DVJS Employment Solutions	60.4	56.8	34.3
Advanced Personnel Management	34.8	83.3	29.0
SensWide Employment	45.0	56.1	25.2
ECHO Australia	50.6	41.7	21.1
Working Communities Network	41.1	50.0	20.6
MatchWorks	30.6	50.0	15.3
Deaf Services Australia	35.1	41.3	14.5
WISE Employment	32.2	43.8	14.1
Sign For Work	60.7		
Outlook Employment	50.0		
Working Arrangements	38.5		
The Bridge Employment	37.5		
CoAct	34.8		
CVGT Australia	30.6		
The ORS Group	29.6		
Skillsplus	26.3		
MAX Employment	20.0		
Wesley Mission Victoria	17.1		
National Average	39.9%	49.9%	19.9%
<i>5 other providers in Melbourne with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Intellectual Disability, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Jobsupport	84.4	90.2	76.1
Western Vocational Association	61.5	70.6	43.4
The Bridge Employment	36.4	83.3	30.3
Marriott Employment Options	45.9	64	29.4
Wesley Mission Victoria	49.6	57.3	28.4
DVJS Employment Solutions	59.4	44.9	26.7
ECHO Australia	46.1	54.7	25.2
North Star Specialist Employment Services	44.3	56.9	25.2
Working Communities Network	43.9	51.9	22.8
The ORS Group	47.5	44.6	21.2
MatchWorks	43.3	47.5	20.6
CoAct	38.1	45.9	17.5
MAX Employment	39.7	42	16.7
Advanced Personnel Management	42.9	38.5	16.5
Outlook Employment	36.3	45.2	16.4
WISE Employment	35.9	44	15.8
CVGT Australia	35.5	39.5	14.0
Skillsplus	41.1	28.6	11.8
Working Arrangements	66.7		
EACH Employment	29.6		
National Average	43.9%	47.6%	20.9%
<i>4 other providers in Melbourne with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Neurological Disability, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
North Star Specialist Employment Services	34.7	91.7	31.8
CoAct	45.7	45.2	20.7
Outlook Employment	30.1	66.7	20.1
Wesley Mission Victoria	30.5	63.6	19.4
DVJS Employment Solutions	44.5	42.2	18.8
Advanced Personnel Management	40.4	46.2	18.7
ECHO Australia	32.2	51	16.4
WISE Employment	28.7	53.2	15.3
MatchWorks	29	50.8	14.7
MAX Employment	37.9	37.8	14.3
The Bridge Employment	27.8	50	13.9
CVGT Australia	25.2	40.7	10.3
Working Communities Network	25	34.4	8.6
The ORS Group	22.7	36.8	8.4
Working Arrangements	30.4		
Skillsplus	29.8		
EACH Employment	29.4		
Sign For Work	24.1		
Marriott Employment Options	22.6		
National Average	32.4%	45.7%	14.8%
<i>5 other providers in Melbourne with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Physical Disability, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010) Rate (%)	Job lasted for at least 52 weeks (from March 2013) Rate (%)	Indicative 52 week outcome Rate (%)
Outlook Employment	27.5	66.4	18.3
DVJS Employment Solutions	32.4	53.9	17.5
ECHO Australia	27	52	14.0
EACH Employment	27.4	50	13.7
North Star Specialist Employment Services	25.8	46.7	12.0
Working Communities Network	20.7	56	11.6
WISE Employment	24.2	47.8	11.6
SensWide Employment	29.4	39.3	11.6
CVGT Australia	19.6	54.9	10.8
Wesley Mission Victoria	21	50	10.5
Working Arrangements	21.5	46.4	10.0
MatchWorks	21.4	45.6	9.8
The Bridge Employment	17.2	52.9	9.1
Marriott Employment Options	20.2	42.9	8.7
MAX Employment	24.3	35	8.5
The ORS Group	19.6	39.7	7.8
Sign For Work	18.4	41.7	7.7
CoAct	19.3	37.9	7.3
Skillsplus	21.2	29.2	6.2
Western Vocational Association	17.7	33.3	5.9
Advanced Personnel Management	17.6	31.1	5.5
National Average	24.7%	43.9%	10.8%
<i>3 other providers in Melbourne with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Psychiatric Disability, June 2017 Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
DVJS Employment Solutions	39.9	43.2	17.2
Outlook Employment	32.8	51.6	16.9
SensWide Employment	35.9	43.1	15.5
ECHO Australia	34.8	40.2	14.0
The Bridge Employment	26.4	51.2	13.5
North Star Specialist Employment Services	29.8	45.1	13.4
Working Communities Network	26.1	50.6	13.2
CVGT Australia	24.9	50	12.5
Western Vocational Association	26.7	44.4	11.9
Wesley Mission Victoria	23	49.1	11.3
Sign For Work	30	37.4	11.2
MAX Employment	29.5	37.6	11.1
Skillsplus	32.8	31.8	10.4
Advanced Personnel Management	28.7	35.8	10.3
WISE Employment	28.9	35.4	10.2
MatchWorks	28.7	34.8	10.0
EACH Employment	25.7	34.8	8.9
CoAct	28.1	30.7	8.6
The ORS Group	25.6	32	8.2
Working Arrangements	27.6	28.2	7.8
Marriott Employment Options	14.2	46.2	6.6
Deaf Services Australia	15.6	41.4	6.5
National Average	30.4%	38.2%	11.6%

2 other providers in Melbourne with no outcome rates due to 4 or less outcomes

Outcomes by Specific Learning Disability, June 2017 Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Wesley Mission Victoria	46.5	60.5	28.1
CoAct	44.8	60.1	26.9
DVJS Employment Solutions	58	44.4	25.8
Outlook Employment	40.4	60.7	24.5
ECHO Australia	49.4	49.6	24.5
MatchWorks	47.2	50	23.6
The Bridge Employment	41.8	53.8	22.5
Working Communities Network	40.7	48.5	19.7
CVGT Australia	44.7	38.9	17.4
Advanced Personnel Management	34.2	50	17.1
North Star Specialist Employment Services	31.8	45.5	14.5
WISE Employment	40.5	35.7	14.5
The ORS Group	39.5	34.9	13.8
MAX Employment	41.1	24.5	10.1
EACH Employment	19.2	50	9.6
Working Arrangements	56.4		
Skillsplus	44.2		
Sign For Work	41.4		
Western Vocational Association	36.8		
Marriott Employment Options	25.9		
National Average	45.0%	42.6%	19.2%
<i>4 other providers in Melbourne with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Speech Disability, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
MatchWorks	62.5		
DVJS Employment Solutions	50		
National Average	44.6%	53.7%	24.0%
<i>22 other provider in Melbourne with no outcome rate due to 4 or less outcomes</i>			

Outcomes by Vision Disability, June 2017
Employment Support Service Providers, Melbourne

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
MAX Employment	32	100	32.0
ECHO Australia	37.5	75	28.1
Vision Australia	41	65.8	27.0
DVJS Employment Solutions	32.7	55.6	18.2
WISE Employment	36.2	40	14.5
Working Communities Network	21.3	62.5	13.3
MatchWorks	28.7	31.6	9.1
Skillsplus	46.2		
The Bridge Employment	29.7		
SensWide Employment	26.9		
North Star Specialist Employment Services	23.8		
Outlook Employment	23.3		
The ORS Group	18.4		
National Average	32.2%	49.4%	15.9%
<i>11 other provider in Melbourne with no outcome rate due to 4 or less outcomes</i>			