



Inclusion Australia

acting locally - representing nationally - connecting globally

Informed Choice

Outcomes by Disability Type, June 2017

Disability Employment Services (DES) — Employment Support Service (ESS)

Northern NSW

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) is a program of support to help job seekers with permanent disability get a job, and ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job.

People with disability and their families can,

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice

TABLE HEADINGS

Job Placement (from March 2010)

Rate (%): The proportion of participants that started with a provider, and got a job.

Job lasted for at least 52 weeks (from March 2013)

Rate(%): The proportion of jobseekers that got a job which lasted for at least 52 weeks.

Indicative 52 weeks outcome

Rate(%): The proportion of jobseekers that started with a provider, and got a job for at least 52 weeks.

Note: A “blank” (i.e., no rate) in a table means that a provider has achieved less than 4 outcomes.

REFERENCES

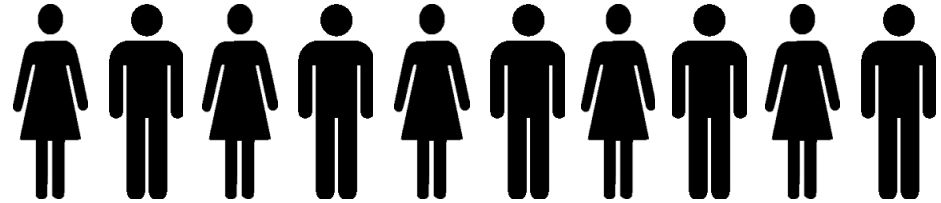
Outcomes by disability type are published by the Commonwealth at lmip.gov.au

Inclusion Australia publishes this information at wecanwork.info/choice

For inquiries, contact Paul Cain at paul.cain@inclusionaustralia.org.au or 0419 462 928.

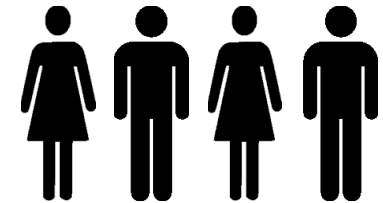
Example

10 people go to a provider



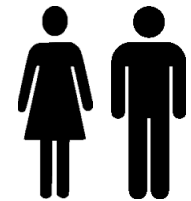
4 people get a job

- 4 out of 10 people got a job.
A job placement rate of 40%



2 people get a job that lasts for at least 52 weeks

- 2 out of 4 people that got a job kept that job for at least 52 weeks.
A 52 week job sustainability rate of 50%
- 2 out of 10 people who went to the provider got a job that lasted for at least 52 weeks.
An indicative 52 week outcome rate of 20%



Outcomes by Acquired Brain Injury, June 2017
Employment Support Service Providers, Northern NSW

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome rate
	Rate (%)	Rate (%)	Rate (%)
CoAct	32.1	42.9	13.8
Key Employment Association	34.0	38.9	13.2
Epic Employment Service	28.9	35.7	10.3
OCTEC	33.3		
NORTEC Staffing Solutions	28.3		
BEST Employment	25.9		
National Average	34.8%	40.3%	14.0%
3 other providers in Northern NSW with no outcome rates due to 4 or less outcomes			

Outcomes by Autism, June 2017
Employment Support Service Providers, Northern NSW

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Epic Employment Service	45.8	56.8	26.0
CoAct	31.7	55.6	17.6
Key Employment Association	35.5	46.2	16.4
NORTEC Staffing Solutions	27.8	43.2	12.0
OCTEC	44.7		
MAX Employment	43.8		
Tursa Employment & Training	33.3		
BEST Employment	32.4		
National Average	41.0%	49.1%	20.1%
1 other provider in Northern NSW with no outcome rate due to 4 or less outcomes			

Outcomes by Hearing Disability, June 2017
Employment Support Service Providers, Northern NSW

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
NORTEC Staffing Solutions	39.1	58.3	22.8
Key Employment Association	37.6	45.5	17.1
CoAct	46.7		
Epic Employment Service Inc	45.2		
National Average	39.9%	49.9%	19.9%
<i>5 other providers in Northern NSW with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Intellectual Disability, June 2017
Employment Support Service Providers, Northern NSW

Provider	Job placement (from March 2010) Rate (%)	Job lasted for at least 52 weeks (from March 2013) Rate (%)	Indicative 52 week outcome Rate (%)
Epic Employment Service	35.7	53.8	19.2
Key Employment Association	30.5	47	14.3
NORTEC Staffing Solutions	27.3	51.5	14.1
OCTEC	41.6	26.5	11.0
Tursa Employment & Training	40.9		
MAX Employment	38.5		
CoAct	30		
BEST Employment	17.4		
National Average	43.9%	47.6%	20.9%
<i>1 other provider in Northern NSW with no outcome rate due to 4 or less outcomes</i>			

Outcomes by Neurological Disability, June 2017
Employment Support Service Providers, Northern NSW

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
OCTEC	53.3	41.2	22.0
Key Employment Association	37.1	41.5	15.4
CoAct	27.5	50	13.8
Epic Employment Service	23.3	58.8	13.7
NORTEC Staffing Solutions	27.8	34.5	9.6
BEST Employment	34.2		
Tursa Employment & Training	25		
MAX Employment	22.6		
National Average	32.4%	45.7%	14.8%
<i>1 other provider in Northern NSW with no outcome rate due to 4 or less outcomes</i>			

Outcomes by Physical Disability, June 2017
Employment Support Service Providers, Northern NSW

Provider	Job placement (from March 2010) Rate (%)	Job lasted for at least 52 weeks (from March 2013) Rate (%)	Indicative 52 week outcome Rate (%)
Key Employment Association	31.5	51.7	16.3
CoAct	24.6	57.3	14.1
MAX Employment	24.7	43.8	10.8
Epic Employment Service	21.5	46	9.9
NORTEC Staffing Solutions	22	35.8	7.9
Tursa Employment & Training	16.8	38.9	6.5
BEST Employment	21.1	29.8	6.3
OCTEC	18.9	30.4	5.7
National Average	24.7%	43.9%	10.8%
<i>1 other provider in Northern NSW with no outcome rate due to 4 or less outcomes</i>			

Outcomes by Psychiatric Disability, June 2017
Employment Support Service Providers, Northern NSW

Provider	Job placement (from March 2010) Rate (%)	Job lasted for at least 52 weeks (from March 2013) Rate (%)	Indicative 52 week outcome Rate (%)
Key Employment Association	31.1	44.4	13.8
CoAct	28.5	45	12.8
OCTEC	32.8	35.2	11.5
MAX Employment	30.1	36.5	11.0
Epic Employment Service	23.5	43.5	10.2
BEST Employment	25.5	36.4	9.3
Tursa Employment & Training	29.1	30.4	8.8
NORTEC Staffing Solutions	22.5	38.8	8.7
National Average	30.4%	38.2%	11.6%
<i>1 other provider in Northern NSW with no outcome rate due to 4 or less outcomes</i>			

**Outcomes by Specific Learning Disability, June 2017
Employment Support Service Providers, Northern NSW**

Provider	Job placement (from March 2010) Rate (%)	Job lasted for at least 52 weeks (from March 2013) Rate (%)	Indicative 52 week outcome Rate (%)
Key Employment Association	47.3	51.7	24.5
Epic Employment Service	39.9	51.1	20.4
CoAct	31.1	60.7	18.9
NORTEC Staffing Solutions	33.7	38.2	12.9
OCTEC	43.4		
Tursa Employment & Training	38.5		
MAX Employment	29.2		
BEST Employment	28		
National Average	45.0%	42.6%	19.2%
<i>1 other provider in Northern NSW with no outcome rate due to 4 or less outcomes</i>			

Outcomes by Vision Disability, June 2017
Employment Support Service Providers, Northern NSW

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
NORTEC Staffing Solutions	28.6	75	21.5
Key Employment Association	44.3	45	19.9
CoAct	30.4		
National Average	32.2%	49.4%	15.9%
<i>6 other providers in Northern NSW with no outcome rates due to 4 or less outcomes</i>			