



Inclusion Australia

acting locally - representing nationally - connecting globally

Informed Choice

Outcomes by Disability Type, June 2017

Disability Employment Services (DES) — Employment Support Service (ESS)

Hunter

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) is a program of support to help job seekers with permanent disability get a job, and ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job.

People with disability and their families can,

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice

TABLE HEADINGS

Job Placement (from March 2010)

Rate (%): The proportion of participants that started with a provider, and got a job.

Job lasted for at least 52 weeks (from March 2013)

Rate(%): The proportion of jobseekers that got a job which lasted for at least 52 weeks.

Indicative 52 weeks outcome

Rate(%): The proportion of jobseekers that started with a provider, and got a job for at least 52 weeks.

Note: A “blank” (i.e., no rate) in a table means that a provider has achieved less than 4 outcomes.

REFERENCES

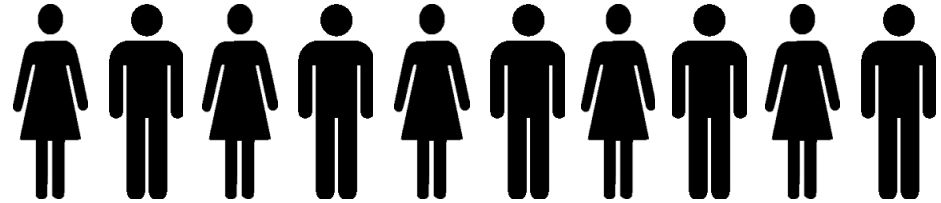
Outcomes by disability type are published by the Commonwealth at lmip.gov.au

Inclusion Australia publishes this information at wecanwork.info/choice

For inquiries, contact Paul Cain at paul.cain@inclusionaustralia.org.au or 0419 462 928.

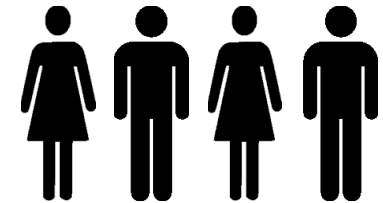
Example

10 people go to a provider



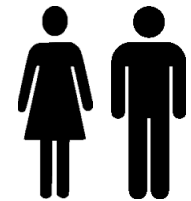
4 people get a job

- 4 out of 10 people got a job.
A job placement rate of 40%



2 people get a job that lasts for at least 52 weeks

- 2 out of 4 people that got a job kept that job for at least 52 weeks.
A 52 week job sustainability rate of 50%
- 2 out of 10 people who went to the provider got a job that lasted for at least 52 weeks.
An indicative 52 week outcome rate of 20%



**Outcomes by Acquired Brain Injury, June 2017
Employment Support Service Providers, Hunter**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome rate
	Rate (%)	Rate (%)	Rate (%)
Mai-Wel LabourForce Solutions	48.3	50.0	24.2
Castle Personnel Services	35.3	40.0	14.1
Job Centre Australia	29.8	46.7	13.9
Peel Valley Training & Employment	55.6		
MAX Employment	28.0		
Advanced Personnel Management	21.4		
The ORS Group	20.8		
National Average	34.8%	40.3%	14.0%
6 other providers in Hunter with no outcome rates due to 4 or less outcomes			

Outcomes by Autism, June 2017
Employment Support Service Providers, Hunter

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Mai-Wel LabourForce Solutions	55.5	53.5	29.7
OCTEC	58.5	45.8	26.8
Job Centre Australia	45.0	51.6	23.2
Castle Personnel Services	40.1	43.5	17.4
The ORS Group	40.8	31.3	12.8
Peel Valley Training & Employment	44.9		
BEST Employment	35.7		
MAX Employment	34.4		
Advanced Personnel Management	21.7		
Joblink Plus	19.4		
National Average	41.0%	49.1%	20.1%
3 other providers in Hunter with no outcome rates due to 4 or less outcomes			

**Outcomes by Deafblind Disability, June 2017
Employment Support Service Providers, Hunter**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Castle Personnel Services	38.5		
National Average	36.8%	51.1%	18.8%
<i>12 other providers in Hunter with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Hearing Disability, June 2017
Employment Support Service Providers, Hunter

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Job Centre Australia	48.8	52.6	25.7
The Deaf Society	34.6	64.5	22.3
Castle Personnel Services	38.7	44.8	17.3
Joblink Plus	50.0		
The ORS Group	46.2		
BEST Employment	46.2		
Mai-Wel LabourForce Solutions	39.5		
Peel Valley Training & Employment	34.5		
National Average	39.9%	49.9%	19.9%

5 other providers in Hunter with no outcome rates due to 4 or less outcomes

Outcomes by Intellectual Disability, June 2017 Employment Support Service Providers, Hunter

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Mai-Wel LabourForce Solutions	47.7	57.9	27.6
Joblink Plus	32.3	75	24.2
Job Centre Australia	42.2	53.8	22.7
Castle Personnel Services	41.5	43	17.8
OCTEC	54.7	26.7	14.6
MAX Employment	35.1	40	14.0
The ORS Group	40.6	23.3	9.5
Peel Valley Training & Employment	44		
BEST Employment	30.8		
Advanced Personnel Management	18.6		
National Average	43.9%	47.6%	20.9%
<i>3 other providers in Hunter with no outcome rates due to 4 or less outcomes</i>			

**Outcomes by Neurological Disability, June 2017
Employment Support Service Providers, Hunter**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Mai-Wel LabourForce Solutions	34.5	80	27.6
Job Centre Australia	25.6	64.5	16.5
Castle Personnel Services	32.6	45.7	14.9
OCTEC	24.5	55.6	13.6
The ORS Group	33.9	39.1	13.3
MAX Employment	36.7		
BEST Employment	33.3		
Peel Valley Training & Employment	25.9		
Advanced Personnel Management	17.2		
National Average	32.4%	45.7%	14.8%
<i>4 other providers in Hunter with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Physical Disability, June 2017
Employment Support Service Providers, Hunter

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Mai-Wel LabourForce Solutions	28	51.9	14.5
Castle Personnel Services	26.5	42.7	11.3
Job Centre Australia	22.9	44	10.1
The ORS Group	20.8	45.3	9.4
Joblink Plus	20.2	45.5	9.2
Advanced Personnel Management	24.6	37.3	9.2
OCTEC	26.1	34.9	9.1
MAX Employment	22.4	40	9.0
Peel Valley Training & Employment	24.6	28.6	7.0
BEST Employment	18		
National Average	24.7%	43.9%	10.8%
<i>3 other providers in Hunter with no outcome rates due to 4 or less outcomes</i>			

**Outcomes by Psychiatric Disability, June 2017
Employment Support Service Providers, Hunter**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Mai-Wel LabourForce Solutions	34.9	43.3	15.1
OCTEC	33.7	41	13.8
BEST Employment	28.7	43.9	12.6
The ORS Group	33.4	36.9	12.3
Peel Valley Training & Employment	32.6	36.7	12.0
Castle Personnel Services	30.7	37.2	11.4
Job Centre Australia	27.8	36.8	10.2
Atwork Australia	25.3	38.5	9.7
Joblink Plus	26.1	37.1	9.7
Advanced Personnel Management	25.5	26	6.6
MAX Employment	22.4	28.6	6.4
National Average	30.4%	38.2%	11.6%
<i>2 other providers in Hunter with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Specific Learning Disability, June 2017
Employment Support Service Providers, Hunter

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Mai-Wel LabourForce Solutions	48.2	62.3	30.0
MAX Employment	44.1	52	22.9
Job Centre Australia	45.5	48.2	21.9
Castle Personnel Services	46.4	41.7	19.3
OCTEC	55	33.3	18.3
The ORS Group	41.1	32.7	13.4
Advanced Personnel Management	24.4	40	9.8
Peel Valley Training & Employment	50.9		
BEST Employment	31.8		
Joblink Plus	21.6		
National Average	45.0%	42.6%	19.2%
<i>3 other providers in Hunter with no outcome rates due to 4 or less outcomes</i>			

Outcomes by Speech Disability, June 2017
Employment Support Service Providers, Hunter

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Job Centre Australia	50		
Castle Personnel Services	38.5		
National Average	44.6%	53.7%	24.0%
<i>11 other provider in Hunter with no outcome rate due to 4 or less outcomes</i>			

Outcomes by Vision Disability, June 2017
Employment Support Service Providers, Hunter

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Vision Australia	34.5	42.1	14.5
Mai-Wel LabourForce Solutions	57.1		
Peel Valley Training & Employment	43.8		
Job Centre Australia	32.4		
Castle Personnel Services	25.9		
National Average	32.2%	49.4%	15.9%
<i>8 other provider in Hunter with no outcome rate due to 4 or less outcomes</i>			