



**Inclusion Australia**

acting locally - representing nationally - connecting globally

## Informed Choice

### Outcomes by Disability Type, June 2017

### Disability Employment Services (DES) — Employment Support Service (ESS)

#### Sydney

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) is a program of support to help job seekers with permanent disability get a job, and ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job.

People with disability and their families can,

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice

## TABLE HEADINGS

### Job Placement (from March 2010)

**Rate (%)**: The proportion of participants that started with a provider, and got a job.

### Job lasted for at least 52 weeks (from March 2013)

**Rate(%)**: The proportion of jobseekers that got a job which lasted for at least 52 weeks.

### Indicative 52 weeks outcome

**Rate(%)**: The proportion of jobseekers that started with a provider, and got a job for at least 52 weeks.

**Note**: A “blank” (i.e., no rate) in a table means that a provider has achieved less than 4 outcomes.

## REFERENCES

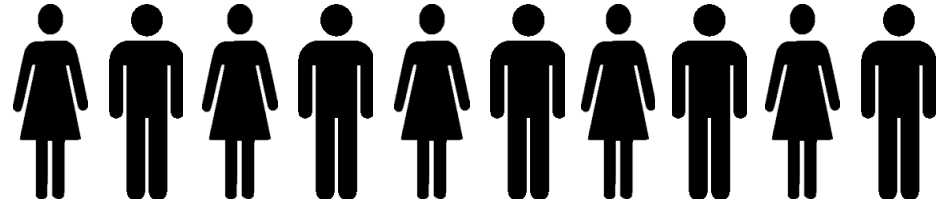
Outcomes by disability type are published by the Commonwealth at [lmip.gov.au](http://lmip.gov.au)

Inclusion Australia publishes this information at [wecanwork.info/choice](http://wecanwork.info/choice)

For inquiries, contact Paul Cain at [paul.cain@inclusionaustralia.org.au](mailto:paul.cain@inclusionaustralia.org.au) or 0419 462 928.

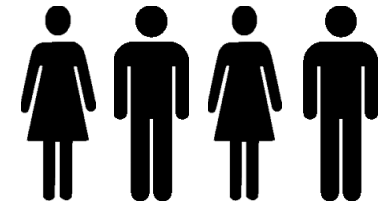
## Example

**10 people go to a provider**



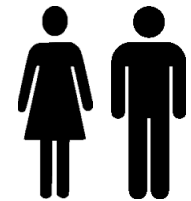
**4 people get a job**

- 4 out of 10 people got a job.  
A job placement rate of 40%



**2 people get a job that lasts for at least 52 weeks**

- 2 out of 4 people that got a job kept that job for at least 52 weeks.  
A 52 week job sustainability rate of 50%
- 2 out of 10 people who went to the provider got a job that lasted for at least 52 weeks.  
An indicative 52 week outcome rate of 20%



**Outcomes by Acquired Brain Injury, June 2017  
Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome rate
	Rate (%)	Rate (%)	Rate (%)
STEPS Employment	42.9	71.4	30.6
NOVA Employment	53.4	51.0	27.2
AFFORD Employment	42.9	50.0	21.5
Ability Options	35.1	57.9	20.3
The ORS Group	42.7	36.0	15.4
OCTEC	27.6	55.6	15.3
WISE Employment	34.0	27.8	9.5
CatholicCare	32.3	25.0	8.1
Global Skills	23.9	30.0	7.2
Essential Personnel Association	50.0		
Break Thru People Solutions	48.0		
The Disability Trust	41.7		
MAX Employment	38.8		
Northcott Employment	35.6		
Job Centre Australia	34.6		
Advanced Personnel Management	22.5		
<b>National Average</b>	<b>34.8%</b>	<b>40.3%</b>	<b>14.0%</b>
8 other providers in Sydney with no outcome rates due to 4 or less outcomes			

**Outcomes by Autism, June 2017**  
**Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
NOVA Employment	66.0	59.0	38.9
Essential Personnel Association	55.6	68.2	37.9
Job Centre Australia	54.9	60.0	32.9
Ability Options	53.9	60.8	32.8
AFFORD Employment	56.4	50.0	28.2
Job Prospects	47.1	50.0	23.6
CatholicCare	44.9	48.7	21.9
Northcott Employment	42.0	44.8	18.8
OCTEC	48.8	35.7	17.4
WISE Employment	43.8	38.9	17.0
The ORS Group	38.0	34.9	13.3
MAX Employment	33.6	31.8	10.7
Advanced Personnel Management	25.6	36.4	9.3
Global Skills	31.4	28.0	8.8
STEPS Employment	41.2		
The Disability Trust	35.9		
Break Thru People Solutions	26.3		
<b>National Average</b>	<b>41.0%</b>	<b>49.1%</b>	<b>20.1%</b>
7 other providers in Sydney with no outcome rates due to 4 or less outcomes			

**Outcomes by Deafblind Disability, June 2017**  
**Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
NOVA Employment	53.8	100.0	53.8
The Deaf Society	30.8	50.0	15.4
<b>National Average</b>	<b>36.8%</b>	<b>51.1%</b>	<b>18.8%</b>
<i>22 other providers in Sydney with no outcome rates due to 4 or less outcomes</i>			

**Outcomes by Hearing Disability, June 2017**  
**Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Job Centre Australia	55.2	90.0	49.7
NOVA Employment	58.1	52.5	30.5
Essential Personnel Association	47.5	58.3	27.7
Ability Options	48.9	50.0	24.5
WISE Employment	35.8	53.6	19.2
The Deaf Society	32.2	56.3	18.1
AFFORD Employment	41.3	37.5	15.5
CatholicCare	31.8	46.7	14.9
MAX Employment	37.1	30.4	11.3
The ORS Group	31.1	27.3	8.5
STEPS Employment	43.8		
Break Thru People Solutions	38.1		
The Disability Trust	37.5		
Northcott Employment	31.8		
OCTEC	26.5		
Advanced Personnel Management	23.3		
Global Skills	12.5		
<b>National Average</b>	<b>39.9%</b>	<b>49.9%</b>	<b>19.9%</b>
<i>7 other providers in Sydney with no outcome rates due to 4 or less outcomes</i>			

**Outcomes by Intellectual Disability, June 2017**  
**Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Jobsupport	83.5	80.5	67.2
NOVA Employment	66.7	53.3	35.6
Job Centre Australia	51.7	55.6	28.7
Ability Options	46.2	59.3	27.4
Northcott Employment	37.3	69.2	25.8
AFFORD Employment	61.7	40.8	25.2
CatholicCare	46.4	43.1	20.0
Job Prospects	37.7	52.2	19.7
The ORS Group	56.7	33.3	18.9
Essential Personnel Association	53.5	34.4	18.4
WISE Employment	44.3	35.1	15.5
OCTEC	44.4	34.9	15.5
MAX Employment	38.3	38	14.6
Global Skills	33.4	36.9	12.3
Advanced Personnel Management	28.2	18.8	5.3
The Disability Trust	51.6		
STEPS Employment	45.5		
Atwork Australia	35.3		
Break Thru People Solutions	30		
<b>National Average</b>	<b>43.9%</b>	<b>47.6%</b>	<b>20.9%</b>
<i>5 other providers in Sydney with no outcome rates due to 4 or less outcomes</i>			



**Outcomes by Neurological Disability, June 2017  
Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
NOVA Employment	49.3	56.2	27.7
Break Thru People Solutions	32.6	71.4	23.3
AFFORD Employment	39.6	55.9	22.1
Job Centre Australia	45.8	45.5	20.8
Essential Personnel Association	41.5	47.1	19.5
Northcott Employment	37.9	43.8	16.6
Ability Options	31.1	52.6	16.4
The ORS Group	36.8	44.4	16.3
The Disability Trust	36.8	36.8	13.5
OCTEC	32.8	39.5	13.0
WISE Employment	31.9	39.7	12.7
CatholicCare	35	34	11.9
MAX Employment	25.5	35.1	9.0
Global Skills	27.2	31.4	8.5
Advanced Personnel Management	29.2	28.1	8.2
STEPS Employment	27.6		
<b>National Average</b>	<b>32.4%</b>	<b>45.7%</b>	<b>14.8%</b>
<i>8 other providers in Sydney with no outcome rates due to 4 or less outcomes</i>			

**Outcomes by Physical Disability, June 2017**  
**Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Job Prospects	52.2	66.7	34.8
NOVA Employment	35.5	58.1	20.6
Essential Personnel Association	33.5	56.4	18.9
AFFORD Employment	33.1	48.6	16.1
Ability Options	24.9	50.9	12.7
Job Centre Australia	22.2	54	12.0
OCTEC	25.4	45.2	11.5
Northcott Employment	22.4	49	11.0
WISE Employment	24	42.9	10.3
CatholicCare	23.6	39.1	9.2
STEPS Employment	23.6	38.1	9.0
The ORS Group	23	37.6	8.6
MAX Employment	25.2	33.2	8.4
The Disability Trust	24.8	32.4	8.0
Global Skills	20.6	38.8	8.0
Break Thru People Solutions	17.6	42	7.4
Advanced Personnel Management	21	31.5	6.6
Jobs Statewide Employment Solutions	20.5	22.7	4.7
CoAct	20.8		
Spinal Cord Injuries Australia	11.3		
<b>National Average</b>	<b>24.7%</b>	<b>43.9%</b>	<b>10.8%</b>
<i>4 other providers in Sydney with no outcome rates due to 4 or less outcomes</i>			

## Outcomes by Psychiatric Disability, June 2017 Employment Support Service Providers, Sydney

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
NOVA Employment	49.3	51.6	25.4
Essential Personnel Association	43.8	54.5	23.9
AFFORD Employment	43.4	44.8	19.4
Ability Options	32.3	43.4	14.0
Job Centre Australia	33.2	36.7	12.2
CoAct	23.3	50	11.7
Job Prospects	33.3	33.3	11.1
WISE Employment	32.5	32.7	10.6
OCTEC	31.9	33.3	10.6
Break Thru People Solutions	22.6	43.8	9.9
Global Skills	27.3	35.5	9.7
CatholicCare	29	32.4	9.4
MAX Employment	28.6	31.7	9.1
The ORS Group	32.1	28.2	9.1
STEPS Employment	33.3	27	9.0
Northcott Employment	25	35.5	8.9
The Disability Trust	30.9	25	7.7
Advanced Personnel Management	28.9	25.3	7.3
Atwork Australia	25.1	24.1	6.0
Jobs Statewide Employment Solutions	20.3	24.1	4.9
Spinal Cord Injuries Australia	21.3		
<b>National Average</b>	<b>30.4%</b>	<b>38.2%</b>	<b>11.6%</b>
<i>3 other providers in Sydney with no outcome rates due to 4 or less outcomes</i>			

**Outcomes by Specific Learning Disability, June 2017**  
**Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Essential Personnel Association	70.7	55.6	39.3
NOVA Employment	62.7	57.5	36.1
MAX Employment	64.1	44	28.2
CatholicCare	57.4	45.1	25.9
Northcott Employment	41.1	55.6	22.9
Job Prospects	44.8	50.9	22.8
Ability Options	53.8	39.7	21.4
AFFORD Employment	57.3	35.8	20.5
The ORS Group	52.7	37.6	19.8
STEPS Employment	40.7	47.4	19.3
OCTEC	45.6	41.8	19.1
Job Centre Australia	47.6	40	19.0
WISE Employment	43.3	41.9	18.1
Global Skills	31.9	37.3	11.9
Advanced Personnel Management	36	17.3	6.2
Atwork Australia	52.6		
The Disability Trust	47		
Break Thru People Solutions	41.8		
Jobs Statewide Employment Solutions	41.7		
CoAct	41.2		
<b>National Average</b>	<b>45.0%</b>	<b>42.6%</b>	<b>19.2%</b>
<i>4 other providers in Sydney with no outcome rates due to 4 or less outcomes</i>			

**Outcomes by Speech Disability, June 2017**  
**Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
NOVA Employment	78.3	58.3	45.6
CatholicCare	57.1		
WISE Employment	50		
Ability Options	50		
<b>National Average</b>	<b>44.6%</b>	<b>53.7%</b>	<b>24.0%</b>
<i>20 other provider in Sydney with no outcome rate due to 4 or less outcomes</i>			

**Outcomes by Vision Disability, June 2017**  
**Employment Support Service Providers, Sydney**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Vision Australia	46.2	62.5	28.9
NOVA Employment	48.1	47.8	23.0
CatholicCare	27	58.3	15.7
Ability Options	31.4	50	15.7
OCTEC	37		
Job Centre Australia	35		
Essential Personnel Association	33.3		
The ORS Group	30		
WISE Employment	28		
Northcott Employment	26.9		
AFFORD Employment	25		
The Disability Trust	24		
Advanced Personnel Management	23.3		
Break Thru People Solutions	21.4		
Global Skills	18.8		
MAX Employment	15		
<b>National Average</b>	<b>32.2%</b>	<b>49.4%</b>	<b>15.9%</b>
<i>11 other provider in Sydney with no outcome rate due to 4 or less outcomes</i>			