



**Inclusion Australia**

acting locally - representing nationally - connecting globally

## **Informed Choice**

### **Outcomes by Disability Type, June 2017**

#### **Disability Employment Services (DES) — Employment Support Service (ESS)**

##### **Southern QLD**

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) is a program of support to help job seekers with permanent disability get a job, and ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job.

People with disability and their families can,

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice

## **TABLE HEADINGS**

### **Job Placement (from March 2010)**

**Rate (%)**: The proportion of participants that started with a provider, and got a job.

### **Job lasted for at least 52 weeks (from March 2013)**

**Rate(%)**: The proportion of jobseekers that got a job which lasted for at least 52 weeks.

### **Indicative 52 weeks outcome**

**Rate(%)**: The proportion of jobseekers that started with a provider, and got a job for at least 52 weeks.

**Note**: A “blank” (i.e., no rate) in a table means that a provider has achieved less than 4 outcomes.

## **REFERENCES**

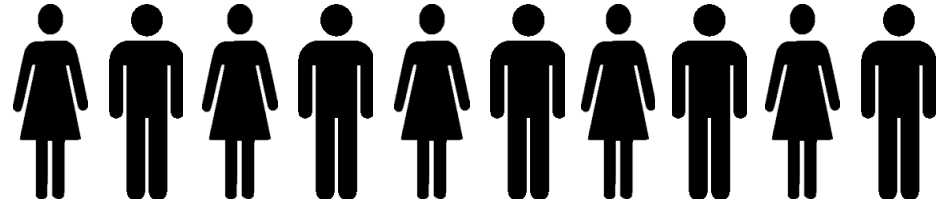
Outcomes by disability type are published by the Commonwealth at [lmip.gov.au](http://lmip.gov.au)

Inclusion Australia publishes this information at [wecanwork.info/choice](http://wecanwork.info/choice)

For inquiries, contact Paul Cain at [paul.cain@inclusionaustralia.org.au](mailto:paul.cain@inclusionaustralia.org.au) or 0419 462 928.

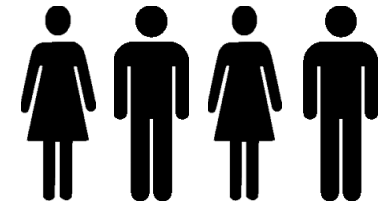
## Example

**10 people go to a provider**



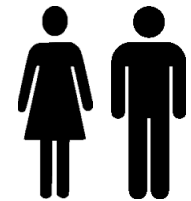
**4 people get a job**

- 4 out of 10 people got a job.  
A job placement rate of 40%



**2 people get a job that lasts for at least 52 weeks**

- 2 out of 4 people that got a job kept that job for at least 52 weeks.  
A 52 week job sustainability rate of 50%
- 2 out of 10 people who went to the provider got a job that lasted for at least 52 weeks.  
An indicative 52 week outcome rate of 20%



**Outcomes by Acquired Brain Injury, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome rate
	Rate (%)	Rate (%)	Rate (%)
Jobmatch Employment	37.0	75.0	27.8
Cerebral Palsy League of Queensland	37.9	45.5	17.2
UnitingCare Community	43.5		
Epic Employment Service	42.1		
Advanced Personnel Management	39.3		
BEST Employment	36.8		
<b>National Average</b>	<b>34.8%</b>	<b>40.3%</b>	<b>14.0%</b>
2 other providers in Southern QLD with no outcome rates due to 4 or less outcomes			

**Outcomes by Autism, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
UnitingCare Community	56.2	41.5	23.3
Jobmatch Employment	42.4	41.9	17.8
Epic Employment Service	20.4	60.7	12.4
Advanced Personnel Management	33.3	28.0	9.3
Cerebral Palsy League of Queensland	28.0	27.6	7.7
MAX Employment	42.0		
BEST Employment	29.2		
<b>National Average</b>	<b>41.0%</b>	<b>49.1%</b>	<b>20.1%</b>
1 other provider in Southern QLD with no outcome rate due to 4 or less outcomes			

**Outcomes by Hearing Disability, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
BEST Employment Limited	53.3		
Jobmatch Employment	40.9		
UnitingCare Community	40.0		
Advanced Personnel Management (APM)	36.0		
<b>National Average</b>	<b>39.9%</b>	<b>49.9%</b>	<b>19.9%</b>
<i>4 other providers in Southern QLD with no outcome rates due to 4 or less outcomes</i>			

**Outcomes by Intellectual Disability, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
UnitingCare Community	53.3	45.5	24.3
Jobmatch Employment	46.9	46.7	21.9
Epic Employment Service	28.7	54.1	15.5
Advanced Personnel Management	32.2	38.1	12.3
Cerebral Palsy League of Queensland	25.5	40.9	10.4
MAX Employment	29.1	31.3	9.1
BEST Employment	32.9		
<b>National Average</b>	<b>43.9%</b>	<b>47.6%</b>	<b>20.9%</b>
<i>1 other provider in Southern QLD with no outcome rate due to 4 or less outcomes</i>			

**Outcomes by Neurological Disability, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
Jobmatch Employment	27.5	66.7	18.3
UnitingCare Community	41.4	43.8	18.1
Cerebral Palsy League of Queensland	30	50	15.0
Epic Employment Service Inc	22.4	66.7	14.9
Advanced Personnel Management (APM)	24.4		
BEST Employment Limited	21.1		
<b>National Average</b>	<b>32.4%</b>	<b>45.7%</b>	<b>14.8%</b>
<i>2 other providers in Southern QLD with no outcome rates due to 4 or less outcomes</i>			



**Outcomes by Physical Disability, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010) Rate (%)	Job lasted for at least 52 weeks (from March 2013) Rate (%)	Indicative 52 week outcome Rate (%)
Jobmatch Employment	27	50.7	13.7
UnitingCare Community	30.8	39.4	12.1
Cerebral Palsy League of Queensland	19.8	54	10.7
Advanced Personnel Management (APM)	20.7	46.4	9.6
Epic Employment Service Inc	19.8	46.7	9.2
BEST Employment Limited	26.9	30.4	8.2
MAX Employment	22.9	28.9	6.6
<b>National Average</b>	<b>24.7%</b>	<b>43.9%</b>	<b>10.8%</b>
<i>1 other provider in Southern QLD with no outcome rate due to 4 or less outcomes</i>			

**Outcomes by Psychiatric Disability, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010) Rate (%)	Job lasted for at least 52 weeks (from March 2013) Rate (%)	Indicative 52 week outcome Rate (%)
UnitingCare Community	37.1	31.1	11.5
Jobmatch Employment	26.9	34.9	9.4
MAX Employment	26.9	32.2	8.7
BEST Employment	28.1	28.8	8.1
Epic Employment Service	20.1	37.8	7.6
Cerebral Palsy League of Queensland	21.8	33	7.2
Advanced Personnel Management	25.4	27.6	7.0
<b>National Average</b>	<b>30.4%</b>	<b>38.2%</b>	<b>11.6%</b>
<i>1 other provider in Southern QLD with no outcome rate due to 4 or less outcomes</i>			

**Outcomes by Specific Learning Disability, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010) Rate (%)	Job lasted for at least 52 weeks (from March 2013) Rate (%)	Indicative 52 week outcome Rate (%)
Jobmatch Employment	39.7	54.8	21.8
UnitingCare Community	43.7	45.2	19.8
BEST Employment Limited	39	46.7	18.2
Cerebral Palsy League of Queensland	36.3	42.9	15.6
Epic Employment Service Inc	30.3	48.7	14.8
Advanced Personnel Management (APM)	34.5		
MAX Employment	29		
<b>National Average</b>	<b>45.0%</b>	<b>42.6%</b>	<b>19.2%</b>
<i>1 other provider in Southern QLD with no outcome rate due to 4 or less outcomes</i>			

**Outcomes by Vision Disability, June 2017**  
**Employment Support Service Providers, Southern QLD**

Provider	Job placement (from March 2010)	Job lasted for at least 52 weeks (from March 2013)	Indicative 52 week outcome
	Rate (%)	Rate (%)	Rate (%)
UnitingCare Community	31.8		
Jobmatch Employment	30.8		
<b>National Average</b>	<b>32.2%</b>	<b>49.4%</b>	<b>15.9%</b>
<i>6 other providers in Southern QLD with no outcome rates due to 4 or less outcomes</i>			