



Inclusion Australia

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Making an *Informed Choice* Makes a **BIG** Difference

NSW Transition to Work All NSW Providers 2004-2013 School Leavers

The NSW Government publishes the number of school leavers with disability who get a job in open employment through the Transition to Work (NSW-TTW) program.¹ This information helps school leavers make an informed choice when choosing a provider.

The 2004 to 2013 results show that **making an informed choice makes a BIG difference**. The top 15 of 109 providers have achieved 83% of all open employment outcomes.

It is important that school leavers and families look at past provider outcomes before making their choice of provider to help them get a job in the open labour market.

The NSW-TTW evaluation found that effective transition-to-work support can address low expectations and barriers preventing school leavers with significant disability moving directly into disability employment services. The evaluation identified the following critical success factors in achieving employment outcomes²;

1. Work experience and training in actual workplaces,
2. Strong links with employers for work experience and ongoing employment,
3. Employer confidence in a provider's capacity to support employers and school-leavers,
4. A strong relationship between the school-leaver, their parents, and the provider,
5. A provider partnership with a successful open employment provider, and,
6. Provider skill to create jobs which fit school leaver and employer needs.

School-leavers and families can increase their chances of getting good support and getting a job in the open labour market by making an informed choice based on provider results.

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¹ NSW Transition to Work; <http://www.adhc.nsw.gov.au/>

² New South Wales, Family & Community Services, Ageing, Disability & Home Care, *From Protection to Productivity. An Evaluation of the Transition to Work Program*. November 2009.

NSW Transition to Work — All NSW Providers; 2004-2013 School Leavers

	Open Employment Outcomes	School Leavers	Outcome Rate %
Jobsupport	331	508	65.2%
NOVA Transition	234	416	56.3%
Break Thru People Solutions	112	485	23.1%
Job Centre Australia	96	308	31.2%
Disability Services Australia	82	264	31.1%
Essential Employment & Training	63	232	27.2%
Northcott Society	61	237	25.7%
On-Q Human Resources	57	125	45.6%
Greenacres Disability Services	53	292	18.2%
Cerebral Palsy Alliance	52	159	32.7%
Castle Personnel Services	48	207	23.2%
The Disability Trust	37	93	39.8%
CatholicCare / Centacare	31	180	17.2%
Mai-Wel	27	111	24.3%
House With No Steps	22	127	17.3%
Macarthur Disability Services	22	156	14.1%
R.E.D.	21	68	30.9%
Ability Options	15	100	15.0%
AFFORD	15	166	9.0%
Kurrajong-Waratah	15	115	13.0%
Youth Connections	15	51	29.4%
Northside Enterprises	12	57	21.1%
Challenge Community Services	11	74	14.9%
Lifestyle Solutions	11	79	13.9%
Response Services	9	98	9.2%
Central Coast Post School Options	8	73	11.0%
Housing Connection	7	42	16.7%
North West Disability Services	7	65	10.8%
Valmar Support Services	7	36	19.4%
Life Without Barriers	6	80	7.5%
On Track Community Programs	6	26	23.1%
Studio ARTES	6	49	12.2%
Cowra Special Needs Services	4	16	25.0%
Flintwood Disability Services	4	27	14.8%
Lambing Flat Enterprises	4	29	13.8%
Mercy Centre	4	11	36.4%
Achieve	3	44	6.8%
Community Options Brokerage Service	3	21	14.3%
Glenray Industries	3	16	18.8%

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	Open Employment Outcomes	School Leavers	Outcome Rate %
Griffith Post School Options	3	26	11.5%
Hawkesbury Transition to Work	3	10	30.0%
Junction Works	3	43	7.0%
Lithgow Uniting Church	3	31	9.7%
Lorna Hodgkinson	3	8	37.5%
Sunnyfield	3	85	3.5%
The Ascent Group	3	13	23.1%
The Leisure Company	3	20	15.0%
Uniting Church (Ella Community Centre)	3	27	11.1%
ACES	2	9	22.2%
Broken Hill Council	2	14	14.3%
Bucketts Way Neighbourhood Group	2	11	18.2%
Casino Neighbourhood Centre	2	6	33.3%
Community First Step	2	11	18.2%
Cooma Challenge	2	6	33.3%
Currajong Disability Services	2	17	11.8%
Endeavour Industries	2	33	6.1%
Life Skills Plus	2	15	13.3%
Third Sector Australia	2	5	40.0%
Accommodation Network	1	14	7.1%
Aspire Support Services	1	6	16.7%
CareWest	1	14	7.1%
Coffs Harbour Challenge	1	9	11.1%
Community Programs	1	13	7.7%
CRANES Community Support Programs	1	3	33.3%
Creativity Centre	1	15	6.7%
Enterprise and Training	1	5	20.0%
Inala / Miroma	1	15	6.7%
Inverell Council (Connections)	1	24	4.2%
Kempsey Workpool	1	2	50.0%
New Lake Peer Support	1	4	25.0%
Ningana Enterprises	1	11	9.1%
On-Focus	1	2	50.0%
Orange Community Resource Organisation	1	7	14.3%
Peckys	1	11	9.1%
Verto	1	4	25.0%

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	Open Employment Outcomes	School Leavers	Outcome Rate %
Yarrabin Outreach	1	11	9.1%
Yawarra Aboriginal Corporation	1	1	100.0%
Blue Mountains Disability Services	0	10	0.0%
Caringa Enterprises	0	13	0.0%
Civic Industries	0	7	0.0%
Coastal Disability Services	0	4	0.0%
DARE Disability Support	0	1	0.0%
Elouera	0	2	0.0%
Eurella Community Services Group	0	3	0.0%
Hume Employment Services	0	1	0.0%
Integrated Living Australia	0	2	0.0%
Interaction Disability Services	0	1	0.0%
Joblink Plus	0	7	0.0%
Kalianna Enterprises	0	13	0.0%
Macleay Options	0	3	0.0%
Mudgee Disability Support Service	0	3	0.0%
Multitask Human Resource Foundation	0	3	0.0%
Nambucca Valley Phoenix	0	2	0.0%
New Horizons Enterprises	0	8	0.0%
New IDAFE	0	8	0.0%
Newtrain	0	9	0.0%
REAL (Richmond Employment Access & Learning)	0	4	0.0%
St George & Sutherland Community College	0	22	0.0%
Sunraysia Residential Services	0	1	0.0%
Sylvanvale Disability Services	0	5	0.0%
Temora Shire Council	0	1	0.0%
The Personnel Group	0	3	0.0%
Valley Industries	0	21	0.0%
Vision Australia (Royal Blind Society)	0	2	0.0%
Warrah Society	0	2	0.0%
Wesley Life Skills	0	8	0.0%
Windgap Foundation	0	27	0.0%
Witmore Enterprises	0	10	0.0%
Woodville Community Services	0	25	0.0%
Totals	1590	6035	26.3%

Notes: 1. School leavers who did not achieve open employment may have moved into supported employment; a job agency but not achieved employment; further education, or other ADHC programs. 2. Excludes outcome data for NSW regional areas for 2006 school leavers.