

WISDOM

SIX STEP PROCESS

RANGER (Agency Employee) SAFETY and PUBLIC CONTACTS

*BY RALPH SWAIN, R2 WILDERNESS PROGRAM MANAGER
National Wilderness Workshop – Bend, Oregon, October 22-26, 2019*

Where are you coming from?

Introduce yourself

Size up the situation

Decide on a course of action

Outline/explain the violation

Make a positive impression



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SIX STEP PROCESS

RANGER (Volunteer-Partner-Cooperator) SAFETY and PUBLIC CONTACTS

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Where are you coming from?

Introduce yourself

Size up the situation

Discuss appropriate behavior or skill

Outline/explain how it benefits the resource

Make a positive impression



....See Other Side -->