



Service Mapping Template

For those who choose Pathway 1, the first step is completing the service mapping activity. This activity is to customise DEX for services and needs to be completed **before** DEX can be set up.

You need to complete a separate service mapping template for each Program Level Agreement (PLA). Your PLA will not change once you complete the mapping template – current contracts still remain until June 2020.

The FACS website has a guide on how to use the template here:

www.facs.nsw.gov.au/providers/children-families/early-intervention/tei-inform/latest-issue/chapters/reform-next-steps

However, here are some tips:

- The first question on page one asks whether you are keeping the service delivery model as you have in the past, or if you plan on changing how to do your service delivery. It might be worth having a discussion with your whole team and can be an opportunity to review your current work if you choose. If you plan on changing your service delivery, have a chat to your CPO.

Note: if you tick that you don't plan on changing your service delivery model for now, and later down the track you do wish to, you will need to complete a new mapping template. It is worth chatting to your CPO.

- For the new activity column only write in 'yes' if there is a change in location, clients or activity.
- The column labelled "Target Population/TEI Priority Group" is in relation to what TEI priority groups are you working with/planning on working with – this is state wide priorities, not District Level.
- The column labelled "District Priority Group or Current Client Group" is **optional**. Fill it in if you wish to more clearly define which groups of people you are currently working with.

If you think you have completed the template wrong, chat to your CPO about any changes which need to be made.